# **Considerate Constructors Scheme**

### Monitor's Site Report



Project name	Blurton Extracare						
Contractor name	Eric Wright Construction Ltd						
Onsite contact(s)	Mark Walker						
Site ID number	89539	Visit no.	1	Visit date	10/11/2015		

#### Site description, context and location

Construction of a 75 apartment extra care unit in the heart of a suburban residential area; the development comprises of three separate three storey blocks, with one linked to a single storey 1850s "model farm"; site formerly housed an elderly persons home (previously demolished & the "model farm" buildings had been used as a council depot; site was well overgrown with trees etc.; one area backs onto a childrens play area; primary school & shops nearby; Philip Richardson, Quality & Environmental Manager, also attended meeting.

Checklist section	Category score		Score descriptor		
Care about <b>Appearance</b>	7	/10	1 Gross Failure		
2. Respect the <b>Community</b>	7	/10	2 Failure 3 Major non compliance		
3. Protect the <b>Environment</b>	8	/10	Minor non compliance     Compliance		
4. Secure everyone's <b>Safety</b>	8	/10	6 Good 7 Very Good		
5. Value their <b>Workforce</b>	8 /10		8 Excellent 9 Exceptional		
Total score	38	/50	10 Innovative		

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

#### **Executive summary**

It has always been plain to see that this large project, in the heart of a residential area, was always going to prove difficult logistically, but the site has done well in minimising the negative impact on neighbours to a large extent. The building itself is taking shape & on completion it is hoped that it will assist in uplifting the area. It is unfortunate that when the requirement for the Section 278 Works were established by the local authority that they did not include a requirement to resurface the whole of Consett Road, rather than just to widen it, as this will result a lesser impact than might otherwise have been achieved.

It is good to note that, in terms of CCS performance, there is a continued improvement by the site, particularly with the provisions for the workforce & safety generally. The overall appearance of the site is very good, but there are opportunities for improvement. It would also be good to see some sort of policy placing appropriate restrictions on the use of personal cameras on site, particularly as this is a residential area.

Overall, this continues to be a Very Good & improving site. My thanks to Mark & Philip for their time & hospitality.

Innovative activities				
1. Appearance				
2. Community				
3. Environment				
4. Safety				
5. Workforce				

While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.

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# Monitor's Site Report - Detailed summary of findings



Project name	Blurton Extracare				
Site ID number	89539	Visit no.	1	Visit date	10/11/2015

#### 1. Care about Appearance

′ /10

The three storey development now dominates the site & the surrounding area is extremely busy. Some of the timber hoardings remain in place, but more heras has been installed as the completion date draws near; road widening works are also taking place with Chapter 8 barriers installed. Site generally appears *reasonably* tidy & a mechanical sweeper is employed daily. The site compound is located on finished pavings which are protected by ply boarding; the pedestrian footpath is *reasonably* clean & a little *uneven* & the entrance could be *a little more accessible* if the redundant turnstile was removed. Operatives appeared appropriately dressed & company signage mainly in place; company branded notices & information displayed on company registrations & memberships.

### 2. Respect the Community

/10

7

Newsletters have been produced updating on progress; site has written to neighbours regarding Section 278 works, which amount to widening the road by 1m; a number of residents, currently without a drive, have requested that drop kerbs be installed; site has advised that planning approval would be required & subsequently the site is providing 5 drop kerbs as a good will gesture. There remains no parking on site & the site is reinforcing the rules on parking on a monthly basis; **note:** a complaint was received by the CCS Admin office following the Monitoring visit – follow up next visit. CSR activities continue to be measured & displayed internally (65% workforce local against 75% target). All CCS material continues to be displayed correctly incl flag. Behavioural issues covered in induction, although there remains no policy placing appropriate restrictions on the use of cameras on site. Complaints continue to be monitored & acted upon – most relate to parking issues. Safety visit organised to nearby Primary school – planned to incorporate Road Safety Week & involve the company mascot. Fundraising for charity continues, with some £4k raised for two charities (1 local).

#### 3. Protect the Environment

3 | /10

Environmental policy displayed together with info on waste recycling performance & carbon emission measurement; currently the site has recycled 94% of waste (against a target of 98%); total tonnage of carbon emissions calculated (showing an approx. split of 60% transport, 20% utilities & 20% fuel). Archaeologist continues to have a watching brief. TPOs on site continue to be protected. Site has had to *revert* to generator power for the temporary accommodation; eco standard cabins still used. *No evidence of any specific on-site initiatives aimed at reducing carbon emissions.* Site did assist in calling RSPCA & capturing a swan stranded on the road. It is unfortunate that, despite the site's suggestions, the opportunity to completely resurface Consett Road, has not been pursued.

#### 4. Secure everyone's **Safety**

8 /10

Site continues to receive regular safety inspections from the in-house safety advisor. Map & directions to nearest A&E displayed. Appropriate 1<sup>st</sup> aid provision in place, *although no defibrillator*. Site-specific induction based upon DVD produced for the project. Separate pedestrian entrance to compound area via (unconnected) turnstile with clearly marked route. Section 278 works along Consett Road has Chapter 8 barriers & is moved & adapted as the work progresses; barriered walkways for pedestrians & there has been Traffic Management provided. Site has had some after-hours intruders, CCTV remains in place & full-time security will be employed as the project approaches completion. There is a monthly safety committee & a weekly meeting of sub contr supervisors. Emergency procedures in place. There is growing awareness of the FORS scheme, *although it is still not a requirement*. There have been 7 recorded accidents on site, with learning basically identified as personal responsibility; there have also been two "positive intervention cards completed. Hazard board in place. Awareness posters relating to alcohol abuse displayed & the company's H&S team have been trained to carry out drugs & alcohol testing.

#### 5. Value their Workforce

8 |

/10

Equal opportunities covered in induction DVD & the company has Investor in People recognition; note: we discussed extending the diversity agenda to encourage greater positive recognition of the lesbian, gay, bisexual & transgender (LGBT) community (for further information, see the article & links on the CCS website (www.ccscheme.org.uk). Good to see the company providing a specialist training exercise for groundworkers at the company HQ. Medical conditions & Next of Kin details obtained at induction. CSCS cards mandatory. The site provides a good sized, well equipped mess room plus drying facilities with cages, male & female (fully serviced) toilets; battery charging lockers also provided. The site has exceeded its agreed KPI target for apprentices employed & continues to link in with PM Training, a local source of apprentices. Site continues to provide info on general health & well-being & recently held a seminar on prostate cancer. The has also been a training exercise on silica dust. Good to note that the site is employing a female painter.

Overall score

38

/50

The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.