

## Group Quality Policy Statement

The Eric Wright Group of companies is committed to the delivery of a quality assured service to all our clients and stakeholders. Our aim is to ensure that every member of staff is dedicated to the Group's strategic objectives to deliver a quality service and product.

This policy statement summarises how the companies operate and maintain their quality systems and objectives.

Quality is an integral aspect of our business; to ensure that continual improvements are made, through management review and audits, the Eric Wright Group set annual targets to establish a benchmark against which it can benchmark itself.

Key objectives include:

- Compliance with all legislative and customer requirements
- Implement and maintain management systems to ensure effective planning, organisation, control, monitoring and review of quality practices in line with the requirements of the ISO 9001 standard
- Clear identification, process and implementation of quality control
- To implement risk identification and management
- To establish clearly defined competences for key roles within the business
- Fully documented non-conformance procedure to ensure identification and rectification of issues
- Operate a continuous improvement programme based on client feedback, auditing and management review

This policy statement is available to all our personnel, clients, interested parties and the public. The policy is reviewed annually and amended if appropriate.

**Signed**



**Jeremy Hartley**  
**Group Managing Director**  
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