

Considerate Constructors Scheme

Monitor's Site Report



Project name	Woodlands Special School		
Contractor name	Eric Wright Construction Ltd		
Onsite contact(s)	Barrie Balaam		
Site ID number	104309	Visit no.	2
		Visit date	16/04/2018

Site description, context and location

Alterations and refurbishment of a special educational needs school (nursery to sixth form) whilst school remains operational to be carried out in 6 phases. School is located to rear of a busy medical centre and adjoining another school and access is via shared road which is at times extremely congested. Site is located near the centre of Blackpool on a busy main road in a predominantly residential area. There has been a change in SM due to unforeseen circumstances, stages 1 to 4 are now complete and handed over and stages 5 and 6 have just commenced with access to work areas being from shared entrance. Stage 5 comprises a classroom strip and fit out plus toilet reconfiguration and stage 6 is timber framed extension to form new toilet block.

Checklist section	1 st visit	2 nd visit	Score descriptor
1. Care about Appearance	8	9	/10
2. Respect the Community	10	9	/10
3. Protect the Environment	9	9	/10
4. Secure everyone's Safety	7	9	/10
5. Value their Workforce	7	8	/10
Total score	41	44	/50

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Innovative activities identified at the first visit

2. Community	On completion of DIY SOS in Blackpool the site was approached by Blackpool Carers Association to complete a project of a drug rehabilitation centre to statutory requirements including extensive additional works, obtaining all necessary certifications. This required a presence of a dedicated SM for 3 months, identifying and rectifying issues within existing completed works as well as undertaking extensive additional works and obtaining donation to facilitate the works all within an extremely short space of time to prevent the closure of the facility which required an innovative approach to managing a construction project.
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Executive summary

This is an excellent site, the SM is a recent bronze medal winner and has a clear understanding of scheme requirements and he is very well supported by CM, HS&E advisors and the company in general who have an excellent attitude towards the scheme which is clearly demonstrated at site level. The previous report has been considered and appropriate actions taken to address any suggestions made in order to gain the maximum possible points. The site portrays a very positive image of the industry despite the works being undertaken at numerous points within the school it looks neat and well organised and professional, operatives are of good appearance, surrounding roads and footpaths are clean and traffic flow on a narrow congested entrance road is well controlled and managed. A very positive approach has been taken to community engagement with significant percentage of local labour being employed and very positive support being given to a local charity Blackpool carers Association and this support has been maintained across both visits with site now continuing goodwill work and assisting in financing of it in addition to supporting other organisations. Environmental issues continue to be positively addressed and a proposal to reduce carbon emissions by reducing congestion at the school and neighbouring health centre and secondary school is now under way with site/company providing significant financial support. Site has been commended for excellent standard achieved following an audit by H&S department, random S&A testing is now in operation and company support for CLOCS is reinforced by monitoring all delivery vehicles for compliance with results communicated to driver. All operatives are assisted in accessing advice and guidance across a range of areas by clear signposting of contact details of appropriate organisations and own operatives have company specific access to advice and guidance.

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Monitor's Site Report - Detailed summary of findings



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1. Care about Appearance

<i>First visit findings and score</i>	8	/10
<p>Work areas and compound are fully enclosed in open mesh fencing with debris netting attached, internal hoarding is used where required to ensure pupils are always segregated from work areas, access is controlled. There is clear informative signage and roads and public areas are clean and free from any debris, operatives wear branded PPE with own operatives having branded workwear, there is clear information displayed regarding appearance of operatives off site. A designated operative litter picks, inspects the fence line and meets deliveries, cleanliness and housekeeping are induction items and monitored. No smoking is allowed on site however benefit could be gained by encouraging client to allow use of a designated area out of public view, corporate identity is promoted by clear signage, branding and corporate colours and company values are promoted within site but there is opportunity to promote them to the public.</p>		
<i>Second visit update and score</i>	9	/10
<p>There has been significant change around in work areas as phases are handed over and new ones commence however all work areas are secured either by open mesh fencing if external or full size timber hoarding if internal adjoining school areas, there is very clear informative signage displayed on the fencing in public view. The site appears very well organised, clean, tidy and free from any debris or litter with clear demarcation of areas between school and site, public roads adjoining site are litter picked weekly or as required. The health centre has a designated smoking area of a public path between 2 houses which is now used by the only operative on site who smokes there being no available locations on site, the daily sweeping of this area is shared with health centre. Company values are now clearly promoted by signage on site boundary and within welfare facilities.</p>		

2. Respect the Community

<i>First visit findings and score</i>	10	/10
<p>A public open meeting has been held and all neighbours invited, there has been 2 letter drops to neighbours and there are regular meetings with managers of adjoining health centre to ensure minimum inconvenience is caused. SM contact details are displayed on site boundary and all parking and unloading is on site or in health centre car park, site hours are 7.00 till 5.00 and 7.00 till 4.00 weekends if required. Scheme banners and posters are clearly displayed and scheme is an induction item as is language and behaviour. 91% of labour is from within 20 miles and local suppliers are used. A considerable amount of charitable support has been given to Blackpool Carers Assoc. 3 months of SM on a project and donation of £30 000 from company for materials and labour in addition site completed a 500m sponsored bike ride, donated meta ramp and 30 man days to assisting school move and put school logo on debris netting and fenced a car park area. Compliments and complaints are recorded on scheme paperwork and site team is well supported by CM and PM in meeting scheme requirements.</p>		
<i>Second visit update and score</i>	9	/10
<p>There has been a further 3 letter drops to keep neighbours informed of progress, 85% of labour on site is from within 20 miles of site and parking and unloading is on site with timed deliveries, there is limited parking on site and 2 residents parking passes are available for parking on adjoining road. Additional goodwill work is being undertaken for Blackpool Carers Association in the form of strengthening and boarding out the attic area of their building including professional fees, a Harvey Nicholls hamper was donated to the Carers Association raffle together with a Maserati for the weekend and a meal for 2 at a local restaurant the sum raised being £15300.00, the site has also committed to sponsoring a local children's football club for 2 years and undertaken approximately £2000.00 of goodwill work for the school as well as providing a programme of 2 days/week plus several weeks full time work experience for a mature ex-student of the school. Site has undertaken a careers/H&S talk to local primary school as well as hosting site visit from school staff. Site is liaising with Group to sponsor a 1 or 2 day visit for school to water-park in Lake District for approximately 25 of school pupils, company is now a charitable trust and donates approximately £2million annually to charitable causes.</p>		

3. Protect the Environment

<i>First visit findings and score</i>	9	/10
<p>Environmental policy is displayed and is an induction item, a ground survey has been undertaken and no issues identified. An environmental advisor visits the site monthly and undertakes risk assessments, SWMP is in place and 97% recycling rate achieved which is promoted to operatives and the public. There is consultation and communication with neighbours before undertaking any work which might cause inconvenience and as a result 6 very mature trees adjoining boundary have been pruned at neighbour's request. Eco cabins are in use with PIR's and push taps and carbon footprint is calculated. Company has very recently been re accredited for ISO 14001, a new access road has been included in design at the instigation of the company to reduce traffic congestion and CO2 emissions</p>		
<i>Second visit update and score</i>	9	/10
<p>Site recycling is currently 98%, public meeting has been held regarding new access road and work is commencing which should reduce CO2 emissions around the school and health centre site is donating approximately 50% of the cost of the road</p>		

4. Secure everyone's Safety

<i>First visit findings and score</i>	7	/10
<p>Location of nearest hospital is displayed and directions available, first aiders are identified at induction and by poster, sub-contractors first aiders are not acknowledged or identified a cscs card is required to work on site and access to site and work areas is controlled and enclosed by fencing or hoardings. New fire escape routes are provided before any existing escape route is closed and each phase of work has a fire strategy. Operatives read and sign RAMS, SM completes a weekly H&S checklist, CM completes a weekly H&S report and H&S advisor visits site weekly and completes a fortnightly H&S report, there is a good display of H&S information and "dust cube" air filtration system is in use and site GF has undertaken a counselling course in order to engage productively with operatives on H&S issues but there is opportunity to promote this role more clearly on site. Supply chain are encouraged to become members of FORS/CLOCS but this is not a requirement, current risks could be more clearly identified to operatives possibly by means of a current risk board.</p>		
<i>Second visit update and score</i>	9	/10
<p>4 Point PPE is now required before accessing work area, site has a trained H&S coach to promote operative engagement with operatives and this has proved to be very successful. Following a regular auditing visit by H&S department site has been commended on the excellent standard achieved. As site generally has limited number of operatives toolbox talks are now delivered by H&S advisor to ensure familiarity does not detract from site presentation, a current risk board is in use and random and with cause D&A testing is now in operation on site. Main suppliers are all informed of the company preference for them to be registered with either FORS or CLOCS and all delivery vehicles are checked in accordance with CLOCS compliance checklist with result given to driver.</p>		

5. Value their Workforce

<i>First visit findings and score</i>	7	/10
<p>ED&R is very clearly promoted to operatives and an open and fair management style appears to be in operation on site. Own operatives have a training matrix and sub-contractor training is assessed by RAMS. Legitimacy is assessed pre tender but currently there is no monitoring of the workforce see www.gov.uk/government/publications/right-to-work-checks-employers-guide. Medical conditions and e contact details are recorded at induction there is an extensive display of information on healthy eating/lifestyle men's health issues, stress, mental health etc. There are good facilities available on site including lockers and these are kept very clean and hygienic by sweeping and mopping. Company employs apprentices and graduate trainees and has its own training academy. Wi fi is available on site and key is identified at induction, own operatives have access to a range of benefits and counselling services however there is opportunity to encourage similar benefits to remainder of supply chain.</p>		
<i>Second visit update and score</i>	8	/10
<p>Legitimacy is assessed pre tender and due to limited workforce numbers on site there has been no opportunity or reason to monitor legitimacy of operatives and SM has list documents specified in "right to work checks- an employer's guide" but policy clarification could prove beneficial. Fresh fruit is available free on site every Friday to support healthy eating campaign, Blackpool Carers information is available in canteen to support any operative who might need advice/guidance on caring issues, Construction Helpline poster is displayed and a range of advice/guidance contact details are clearly displayed in welfare facilities for all operatives with own operatives having access to company specific guidance and counselling services</p>		

1st Visit score	41	/50
2nd Visit score	44	/50

*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.*