

Considerate Constructors Scheme

Monitor's Site Report



Project name	Woodlands Special School				
Contractor name	Eric Wright Construction Ltd				
Onsite contact(s)	Darren Kerfoot				
Site ID number	104309	Visit no.	1	Visit date	25/09/2017

Site description, context and location

Alterations and refurbishment of a special educational needs school (nursery to sixth form) whilst school remains operation to be carried out in 6 phases. School is located to rear of a busy medical centre and adjoining another school and access via shared road which is at times extremely congested. Site is located near the centre of Blackpool on a busy main road in a predominantly residential area.

Checklist section	Category score		Score descriptor
1. Care about Appearance	8	/10	1 Gross Failure
2. Respect the Community	10	/10	2 Failure
3. Protect the Environment	9	/10	3 Major non compliance
4. Secure everyone's Safety	7	/10	4 Minor non compliance
5. Value their Workforce	7	/10	5 Compliance
Total score	41	/50	6 Good
			7 Very Good
			8 Excellent
			9 Exceptional
			10 Innovative

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Innovative activities

2. Community	On completion of DIY SOS in Blackpool the site was approached by Blackpool Carers Association to complete a project of a drug rehabilitation centre to statutory requirements including extensive additional works, obtaining all necessary certifications. This required a presence of a dedicated SM for 3 months, identifying and rectifying issues within existing completed works as well as undertaking extensive additional works and obtaining donation to facilitate the works all within an extremely short space of time to prevent the closure of the facility which required an innovative approach to managing a construction project.
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While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.

Executive summary

This is an excellent site and it is very clear that the company and the site fully support the scheme and set out to fully comply with the requirements of the scheme. The first impression of the site is very positive, work areas are fully enclosed in mesh fencing with printed debris netting, public areas are clean and tidy operative's appearance is excellent and it all creates a very professional image of the industry. The site has made a major effort to get on with all its neighbours and portray a very supportive image to the school, local employment is 97% which is excellent, and a very significant contribution has been made to the school and local charities by the site and company in addition to undertaking goodwill works for neighbours. Environmental issues are taken seriously on site with environmental advisor visiting site monthly, carbon footprint calculated and a reduction in carbon emissions being reduced over the long term. Safety is very clearly a priority on site and great care is taken to ensure the safety of all pupils, a GF has undertaken a counselling course to promote H&S to operatives on a practical level but there is opportunity to provide clear information on current risks. ED&R are very clearly promoted on site by means of relevant posters and there are good additional facilities available on site with own operatives having access to a range of benefits but there is opportunity to promote this to supply chain.

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Monitor's Site Report - Detailed summary of findings



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1. Care about Appearance	8	/10
<p>Work areas and compound are fully enclosed in open mesh fencing with debris netting attached, internal hoarding is used where required to ensure pupils are always segregated from work areas, access is controlled. There is clear informative signage and roads and public areas are clean and free from any debris, operatives wear branded PPE with own operatives having branded workwear, there is clear information displayed regarding appearance of operatives off site. A designated operative litter picks, inspects the fence line and meets deliveries, cleanliness and housekeeping are induction items and monitored. No smoking is allowed on site however benefit could be gained by encouraging client to allow use of a designated area out of public view, corporate identity is promoted by clear signage, branding and corporate colours and company values are promoted within site but there is opportunity to promote them to the public.</p>		
2. Respect the Community	10	/10
<p>A public open meeting has been held and all neighbours invited, there has been 2 letter drops to neighbours and there are regular meetings with managers of adjoining health centre to ensure minimum inconvenience is caused. SM contact details are displayed on site boundary and all parking and unloading is on site or in health centre car park, site hours are 7.00 till 5.00 and 7.00 till 4.00 weekends if required. Scheme banners and posters are clearly displayed and scheme is an induction item as is language and behaviour. 91% of labour is from within 20 miles and local suppliers are used. A considerable amount of charitable support has been given to Blackpool Carers Assoc. 3 months of SM on a project and donation of £30 000 from company for materials and labour in addition site completed a 500m sponsored bike ride, donated meta ramp and 30 man days to assisting school move and put school logo on debris netting and fenced a car park area. Compliments and complaints are recorded on scheme paperwork and site team is well supported by CM and PM in meeting scheme requirements.</p>		
3. Protect the Environment	9	/10
<p>Environmental policy is displayed and is an induction item, a ground survey has been undertaken and no issues identified. An environmental advisor visits the site monthly and undertakes risk assessments, SWMP is in place and 97% recycling rate achieved which is promoted to operatives and the public. There is consultation and communication with neighbours before undertaking any work which might cause inconvenience and as a result 6 very mature trees adjoining boundary have been pruned at neighbour's request. Eco cabins are in use with PIR's and push taps and carbon footprint is calculated. Company has very recently been re accredited for ISO 14001, a new access road has been included in design at the instigation of the company to reduce traffic congestion and CO2 emissions</p>		
4. Secure everyone's Safety	7	/10
<p>Location of nearest hospital is displayed and directions available, first aiders are identified at induction and by poster, sub-contractors first aiders are not acknowledged or identified a cscs card is required to work on site and access to site and work areas is controlled and enclosed by fencing or hoardings. New fire escape routes are provided before any existing escape route is closed and each phase of work has a fire strategy. Operatives read and sign RAMS, SM completes a weekly H&S checklist, CM completes a weekly H&S report and H&S advisor visits site weekly and completes a fortnightly H&S report, there is a good display of H&S information and "dust cube" air filtration system is in use and site GF has undertaken a counselling course in order to engage productively with operatives on H&S issues but there is opportunity to promote this role more clearly on site. Supply chain are encouraged to become members of FORS/CLOCS but this is not a requirement, current risks could be more clearly identified to operatives possibly by means of a current risk board.</p>		
5. Value their Workforce	7	/10
<p>ED&R is very clearly promoted to operatives and an open and fair management style appears to be in operation on site. Own operatives have a training matrix and sub-contractor training is assessed by RAMS. Legitimacy is assessed pre tender but currently there is no monitoring of the workforce see www.gov.uk/government/publications/right-to-work-checks-emploers-guide. Medical conditions and e contact details are recorded at induction there is an extensive display of information on healthy eating/lifestyle men's health issues, stress, mental health etc. There are good facilities available on site including lockers and these are kept very clean and hygienic by sweeping and mopping. Company employs apprentices and graduate trainees and has its own training academy. Wi fi is available on site and key is identified at induction, own operatives have access to a range of benefits and counselling services however there is opportunity to encourage similar benefits to remainder of supply chain.</p>		
Overall score	41	/50

The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.