

# Considerate Constructors Scheme

## Monitor's Site Report



<b>Project name</b>	Pioneer House				
<b>Contractor name</b>	Eric Wright Construction Ltd				
<b>Onsite contact(s)</b>	Paul Speakman				
<b>Site ID number</b>	103371	<b>Visit no.</b>	1	<b>Visit date</b>	24/05/2017

### Site description, context and location

Conversion of an existing building into a Special Needs Secondary School. The surrounding area is mainly residential with a nursery and restaurant nearby. The site is located on the eastern outskirts of Manchester.

Checklist section	Category score		Score descriptor
1. Care about <b>Appearance</b>	7	/10	1 Gross Failure
2. Respect the <b>Community</b>	8	/10	2 Failure
3. Protect the <b>Environment</b>	8	/10	3 Major non compliance
4. Secure everyone's <b>Safety</b>	8	/10	4 Minor non compliance
5. Value their <b>Workforce</b>	7	/10	5 Compliance
<b>Total score</b>	<b>38</b>	<b>/50</b>	6 Good
			7 Very Good
			8 Excellent
			9 Exceptional
			10 Innovative

For more information on score descriptors, see 'Site Scoring Explained' or visit [www.ccscheme.org.uk](http://www.ccscheme.org.uk)

### Executive summary

The overall appearance of site is very good. The surrounding area has regular litter picks and visits by a road sweeper and is in a very good condition. A water cannon was used to reduced dust during demolition. It would be good to see specific areas for those who smoke E cigarettes. The company ethos and Corporate Social Responsibility policy are discussed at induction. The company have an excellent attitude to local communities and neighbours and are keen supporters of Considerate Constructors Scheme. They are affiliated with the construction department of Preston College and operate a children's activity centre in the Lake District. Relations with neighbours are very good and goodwill gestures have been carried out. There was an excellent display of environmental posters and information. Environmental cabins are used for offices and welfare. Plants has white noise sounders which limits disturbance to neighbours. KPIs are logged and utilised for carbon monitoring. There has been no positive contribution to the natural environment. There was excellent access to site and an excellent display of safety posters and other safety information. We discussed suitable methods of providing incentives for safety. The company is well aware of CLOCS and includes registration as part of subcontractor agreements. CLOCS posters are displayed. Welfare facilities were extremely spacious and included a very good display of occupational and mental health information. The Construction Industry helpline poster is displayed but this could be promoted to ensure that employees are aware of the extensive amount of free advice provided. We discussed CCS e-learning modules and the Best Practice Hub. Relevant medical conditions are recorded on ICE stickers but we discussed other simple systems. It was a pleasure to meet Paul and visit his high performing site. Thanks for the warm welcome to site and for his time during our discussions.

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## Monitor's Site Report - Detailed summary of findings



<b>Project name</b>	Pioneer House		
<b>Site ID number</b>	103371	<b>Visit no.</b>	1
		<b>Visit date</b>	24/05/2017

1. Care about Appearance	7	/10
<p>Site is surrounded by existing steel fencing and the compound and welfare facilities are located on existing tarmac surfaced car parks. The surrounding area is to a high standard. Daily litter picks and hoarding checks are carried out. There was no graffiti either internally or externally. A water cannon was used during demolition to reduce dust. Road sweepers are brought in as necessary. The gate man has a jet wash utilises it to keep internal areas clean and free from dust. Housekeeping and tidiness are noted at induction, toolbox talks and reinforced by notices. A designated smoking area is provided but <b>no specific areas for those who smoke cigarettes</b>. There are allowed to smoke anywhere within the compound. Minimum PPE is noted at induction. The dress code includes a cover-up and non-offensive T-shirt policy. <b>Many companies now display non-offensive T-shirt posters. Company values are not noted</b> at induction but there is a discussion about the ethos of the company and the Corporate Social Responsibility policy. Social media is not utilised. HQ utilises Twitter and Facebook.</p>		
2. Respect the Community	8	/10
<p>A 24/7 contact information poster is displayed at the entrance. Site has 24/7 security. Initial letters were issued providing project and contact information. Letters are issued prior to key events and newsletters contain updates. Deliveries are not allowed during school travel times. Local shops suppliers and labour are used wherever possible. Charts are displayed showing utilisation of local services. Scheme signs, banners and notices are correctly displayed. The Scheme is noted at induction in all correspondence to neighbours and on noticeboards. Company CCS statistics are displayed. An allowance is included in the project providing a lasting legacy and <b>will be</b> utilised when an appropriate project has been agreed with neighbours. Goodwill includes providing materials to the construction department at Preston College, trees cut up and given to neighbours who have wood-burning stoves, cut down bushes in front of site to improve access for passers-by. A temporary groundhog unit was provided when a neighbour complained about the noise of a generator. White noise is provided for plant No compliments or complaints to date. There are 2 apprentices on site. School visit has <b>will be</b> carried out the existing school. Careers advice posters are displayed at the gatehouse. The company provides good backup. The excellent Eric Wright Charity provides a children's Activity Centre in the Lake District. They are affiliated with Preston College and sponsor the construction department.</p>		
3. Protect the Environment	8	/10
<p>An initial environmental assessment was carried out and an environmental and eco-survey was provided. Environmental policy is compliant with ISO-14,001 and checked on a regular basis by Matthew. Environmental policy is promoted at induction, by environmental toolbox talks and lots of posters and information sheets in the canteen and WCs. White noise sounders are fitted to plant. Waste is segregated into general, timber and inert streams. Hazardous waste is stored in a bunded cage. Waste reports are provided in pie chart format and displayed in the canteen. Recycled hard-core and some recycled demolition materials were used as fill. Offices and welfare are to environmental standards and include PIRs and percussion taps. Fuel is stored in double bunded tanks with spill kits and drip trays available. KPIs are maintained for energy, water, waste and distance travelled and utilised for carbon monitoring. Van and car share is encouraged and recorded. Some operatives cycle to site. There is been <b>no positive contribution to natural environment</b>. A SWMP is in place and actual waste compared to target.</p>		
4. Secure everyone's Safety	8	/10
<p>4 first aiders are identified at induction, by notices with photos and mobiles by green cross on helmets. Routes to the nearest A &amp; E are displayed. Excellent access is provided through a pedestrian gate and security. Paul <b>will consider</b> displaying a notice offering assistance to visitors adjacent to the pedestrian gate. A drugs and alcohol policy in place. Weekly safety meetings are held with subcontractors. Occasional workforce consultations are carried out. Safety audits are held every 2 weeks. There was an excellent display of safety alerts, posters and bulletins. Toolbox talks are provided. A site-specific verbal induction is given and employees sign their understanding. Near misses are recorded on electronic template and closed out on site as appropriate. Copies are sent to HQ where they are collated and reviewed for trends. One emergency drill has been carried out. A Wi-Fi alarm/alerts system is in place. There are <b>no defibrillators</b> on site. Hazards are noted on individual notices leading to the works. RAMS are agreed and signed off. CLOCS forms part of all subcontractor agreements and a CLOCS poster is displayed. The subcontractor the week is provided with free breakfasts. <b>We discussed other suitable methods for incentives.</b></p>		
5. Value their Workforce	7	/10
<p>Policies for equality and discrimination are noted at induction. Paul monitors language. Annual appraisals are carried out where training requirements are discussed. A positive intervention system is discussed at induction and employees are given booklets which encourage them to report concerns to staff. Positive intervention discussions are held each week. Well-being notices were displayed including stress and mental health. There was a very good display of occupational health information. Very spacious welfare facilities were provided including canteen, drying room, male and female WC lockers, quiet room but <b>no showers</b>. Wi-Fi is provided for employees. Checks are made to ensure that all employees have the right to work. However, <b>no spot checks</b> carried out. Free fruit is provided on Friday. ICE stickers are provided to record relevant medical conditions but <b>no photo ID. We discussed other suitable systems</b>. HQ provides careers advice and supports school visits and work experience. <b>E-learning is not currently available. We discussed the CCS e-learning modules</b>. There has been <b>no contribution</b> to the Best Practice Hub to date. <b>Construction Industry helpline could be promoted</b> by discussing the services offered following toolbox talks.</p>		

<b>Overall score</b>	<b>38</b>	<b>/50</b>
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The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.