

Considerate Constructors Scheme

Monitor's Site Report



Project name	Senate Business Park			
Contractor name	Eric Wright Construction Ltd			
Onsite contact(s)	Mark Walker / Scot Chapman / Matthew Evans			
Site ID number	99311	Visit no.	2	Visit date 24/04/2017

Site description, context and location

The site is located in an area previously used as allotments and is on an industrial estate on the outskirts of Liverpool close to the motorway network. The works involve the construction of a 200,000 square metres mainly single storey unit with a two-storey area for offices. There is an external concrete apron for goods vehicles along with some car parking.

Checklist section	1 st visit	2 nd visit	Score descriptor	
1. Care about Appearance	6	8	/10	1 Gross Failure
2. Respect the Community	7	8	/10	2 Failure
3. Protect the Environment	7	8	/10	3 Major non compliance
4. Secure everyone's Safety	8	7	/10	4 Minor non compliance
5. Value their Workforce	7	7	/10	5 Compliance
Total score	35	38	/50	6 Good
				7 Very Good
				8 Excellent
				9 Exceptional
				10 Innovative

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Executive summary

The overall appearance of the site was very excellent, the mesh hoarding and the site itself were generally tidy but some isolated areas could have been tidier. The work force was well presented and the issue of off-site workwear has been addressed. Facilities were clean and tidy. Good use of social media. Provision for smokers and e smokers.

Community section was excellent, posters and banners correctly with CCS details. Feedback questionnaires have been issued local residents. Car parking on site. CSR policy and action plan available on site. No contact with local schools

The environment section was excellent with good energy efficient welfare facilities. There was no evidence of rainwater harvesting. Environmental issues are promoted with the general public. Currently no carbon offsetting. Energy usage is monitored against site targets. The site provides cycle storage and encourages car sharing and the use of public transport

Mark has well developed safety systems and he checks all the RAMS on site. H & S audit sheet could be reviewed to include mental health and stress issues etc. Vehicles are currently not checked for CLOCS compliance. There is regular workforce consultation. There was good safety signage.

Workforce section was very good with good information availability. The welfare facilities and the toilets generally clean and well presented. There was limited information on lifestyle and healthy eating. There is a quiet area. Good use of best practice hub. Limited occupational health monitoring. RTW spot checks currently not carried out on site

My thanks to Mark, Scot and Matthew for their hospitality and obvious commitment to the aims of the scheme

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Monitor's Site Report - Detailed summary of findings



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		Visit date	24/04/2017

1. Care about Appearance

First visit findings and score	6	/10
<p>The approach to the site was well signed with security on the gate with all visitors signed and the overall appearance of the site was very good. There was no evidence of graffiti. The perimeter of the site is inspected on a daily basis and was clean and tidy with no signs of litter. The frontage of the site was overgrown with brambles spreading onto the footpath. Work force generally well presented having clean branded work wear however the issue of offsite work wear could be addressed more fully. Roads and access were clean and the site was clean and tidy with well organised storage areas. Pedestrian routes were clearly marked and work area is clearly segregated from traffic areas. Skips were covered when not in use. Plant & vehicles were clean and well presented. The workforce is encouraged to keep facilities clean and this is addressed at induction, toolbox talks and during daily briefings. There was no provision for E Smokers. The company signage and stationary portrayed a clear "brand" image in line with the company manual. There are designated smoking shelters screened from view and smoking is prohibited on site. There is currently limited use of social media.</p>		
Second visit update and score	8	/10
<p>The site appearance was good and despite extensive works currently being undertaken the approach roads were clean with no trace of mud. Hoarding was open mesh which was generally in good condition and the overgrown areas had been cleared. Mark continually reviews the signage and this provides excellent directions along with information and warnings at the site entrance. The site generally appeared well organised with well-presented plant. In some isolated areas, however the site was little untidy with some litter. Work wear was all branded and more has been done in relation to the issues relating to off-site appearance. There was good use of social media and the site is promoted on the company website. There were both smoker and e smoker shelters</p>		

2. Respect the Community

First visit findings and score	7	/10
<p>The site is adjoining many commercial properties and these are advised of the works by newsletter which is regularly updated CCS posters clearly displayed. No evidence of a feedback questionnaire being used. CCS requirements are covered in the induction and there is a CCS Champion well promoted. There has been some excellent work with Sefton along with work in the local community and contributions to a South Sefton Food Bank. Car parking is provided opposite the site. Details of CCS scheme contact details are not included in letter drop. Company contact details are clearly shown. Working hours are restricted to limit disruptive work. Deliveries are off loaded within the site boundary. More could be done to promote consideration courtesy and respect. Mark and the site team are very familiar with CCS requirements and are encouraged by senior management to promote the scheme. The Company supports local shops and businesses and have charity events for the site with excellent support from subcontractors. The site has made a number of goodwill gestures. There was a corporate and social responsibility policy and action plan. Access is suitable for people of all abilities with dedicated disabled toilets. Labour and suppliers contribute to the local economy and career advice and assistance in gaining qualifications is actively promoted by the team. 24/7 contact information was on public display</p>		
Second visit update and score	8	/10
<p>Mark and his team have carried out a review of the site community activities. There is an appointed CCS champion and this is well promoted. Car park has been provided on site. There was a company corporate and social responsibility policy and action plan. A high percentage of local labour including unemployed people have been recruited where possible. No evidence of involvement with local schools or colleges. The site provides good careers advice and assistance in gaining qualifications. 24/7 contact information is displayed on the site hoarding. The site has made a number of good will gestures since the last visit. Working hours are restricted to limit disruption. Posters displayed to promote Courtesy Respect and Consideration. The site has sent out newsletters containing CCS contact details and a feedback questionnaire issued to local businesses and residents.</p>		

3. Protect the Environment

First visit findings and score	7	/10
<p>There was hard standing for vehicles arriving on site but some sign of contamination of the roads. Feedback regarding waste recycling is provided by waste management company. Environmental issues are included in induction. Diesel tank is banded with spill kit available. The accommodation is purpose built and energy efficient having PIR's installed along with thermostatic heating controls and percussion taps. There is a sustainability policy clearly displayed. There is a company environmental policy displayed and signed by the director. There has been an initial assessment and an environmental impact plan produced. There was a no evidence of an environmental board on public display. Hazardous materials are disposed of in designated containers clearly marked. There is a comprehensive green travel plan but cycle storage was not well promoted. Support is given to local environment groups. Energy usage is regularly monitored and carbon footprint is calculated but no targets. Currently no carbon offsetting measures.</p>		
Second visit update and score	8	/10
<p>The site continues to record waste recycling figures and source materials from sustainable sources. There is a green travel plan along with cycle storage. There was no evidence of rainwater harvesting. The site tries to purchase materials from sustainable sources or to use recycled materials where possible and economical. The accommodation is generally energy efficient with PIR's and thermostatic controls on the heaters. There is currently no evidence of carbon offsetting measures. Energy usage is monitored against site targets. The site has a sustainability policy. The site has implemented rainwater harvesting measures. Spill drill has been carried out. More has been done to promote environmental issues with the general public.</p>		

4. Secure everyone's **Safety**

<i>First visit findings and score</i>	8	/10
<p>Method statement and risk assessments are in place for all activities. Safety signage is good and there is a site-specific induction. Site access is good and all visitors' sign in and are escorted and CSCS details recorded. Site safety plan is in place and this is regularly reviewed by Mark and the on-site Health and Safety team. RAMS are reviewed on a regular basis and if activities change. There are regular site safety meetings with sub-contractors' supervisors along with work force consultation. Visitors medical conditions are not recorded. Accidents are recorded and trends analysed. Traffic management plan is in place which could be expanded with routes and crossing points clearly identified. There is full time security and emergency contact numbers are clearly displayed. There are designated banksmen and daily hazard board. Tool box talks are carried out and feedback is obtained from the site operatives. Details of the nearest A & E department are prominently displayed. Operatives medical conditions are noted at induction and trained first aiders on site are identified. Measures are in place in respect to cycle safety in line with FORS/CLOCS code of practices relating to the safe delivery of materials. First aid boxes are located in the site offices, the use of cameras, radios and MP3 players are not permitted on site. There was no defibrillator on site. The site has a drugs and alcohol policy in place</p>		
<i>Second visit update and score</i>	7	/10
<p>The safety systems in place on site were exceptional. Mark has carried out works in relation to site safety in respect to cycle safety relating to delivery vehicles and driver accreditation is being checked. There could be better recording of casual visitors' medical conditions. There are first aiders on site and these are clearly identified. The induction is site specific and the site has a drugs and alcohol policy in place. RAMS are reviewed on a regular basis and updated as necessary. More could be done in respect to spot checks on vehicles in relation to cycle safety in line with FORS/CLOCS code of practices relating to the safe delivery of materials. The site continues to operate safety system very effectively. The Health and Safety Plan has been reviewed and updated. Visitors medical conditions are recorded. The health and safety audit sheet could be reviewed to check and perhaps place greater emphasis on the issues relating to stress, mental health, equality bullying and harassment inclusion etc.</p>		

5. Value their **Workforce**

<i>First visit findings and score</i>	7	/10
<p>Equal opportunities policy is in place. Fair treatment respect and support could be better promoted. Welfare facilities are available for both males and females and access is available for mobility impaired. These are clean and tidy and regularly inspected with checklist on display. There is occupational health guidance available for operatives along with information relating to diet and lifestyle. There are drying room and showers and lockers are available but no designate quite area promoted. Mark operates an open-door policy. There was no evidence of occupational health monitoring by sub-contractors. The site offers opportunity for apprenticeships and actively seeks to employ local labour along with providing excellent careers advice and development plans. The site provides no information on numeracy and literacy courses. There was a suggestions box and opportunity for feedback from site operatives on a regular basis. Checks are made in respect to Illegal workers and separate changing rooms are available along with Wi Fi but no laundry facilities. The site has an e learning programme. Financial advice and counselling services are available with contributions Best Practice Hub. There are reward and benefits scheme for operatives. More could be done to address worker fatigue and winter working issues.</p>		
<i>Second visit update and score</i>	7	/10
<p>The site team provides good lifestyle and healthy eating advice along with advice on mental health issues. The site accommodation includes provision of a quiet room. Mark provide information on numeracy and literacy courses. Limited occupational health monitoring. There is good workforce involvement and consultation on a regular basis. Wi Fi is provided and laundry facilities are available. The site assists in the gaining of qualifications and currently uses E Learning. Financial and counselling advice are available and there has been good use of the best practice hub. The site does not currently carry out RTW spot checks. Mark operates and open door policy which is actively promoted. There could be better information on healthy eating and lifestyle displayed in the canteen,</p>		
1st Visit score	35	/50
2nd Visit score	38	/50

*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.*