

Considerate Constructors Scheme

Monitor's Site Report



Project name	Manchester Life - Chalk				
Contractor name	Eric Wright Construction Ltd				
Onsite contact(s)	Peter Harrison				
Site ID number	100337	Visit no.	1	Visit date	24/03/2017

Site description, context and location

Construction of an 8 story residential block and a 5 story car park in Ancoats, on the outskirts of City Centre Manchester. There are several other newbuild projects, completed apartments and some commercial properties in the immediate area. There is a large main compound a short distance from site which houses individual offices and welfare for 3 contractors in total. All sites have the same client, Manchester Life.

Checklist section	Category score		Score descriptor
1. Care about Appearance	7	/10	1 Gross Failure
2. Respect the Community	8	/10	2 Failure
3. Protect the Environment	7	/10	3 Major non compliance
4. Secure everyone's Safety	7	/10	4 Minor non compliance
5. Value their Workforce	6	/10	5 Compliance
Total score	35	/50	6 Good
			7 Very Good
			8 Excellent
			9 Exceptional
			10 Innovative

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Executive summary

The overall appearance of site is very good with well-maintained hoardings and surrounding areas. Shared road sweepers clean daily with footpath cleaners being brought in once a week. Cleanliness of welfare facilities was generally very good but additional attention is required to the perimeters of floors. It would be good to see the area directly outside the canteen entrance levelled or boarded. There is an excellent level of involvement with neighbours and goodwill gestures and general maintenance works are carried out for those nearby. Donations and timber are provided for "men in sheds" which involves retired men making things and socialising. The company has a charity which provides an Education and Activity centre in Coniston. Considerate Constructors Scheme has a high priority with the company and Matthew is the Scheme champion. The environmental policy is promoted by environmental toolbox talks but it would be good to see a more comprehensive display of environmental posters and information sheets. Donations have been made to a wildlife reserve. Carbon saved by utilising a hybrid generator is displayed. Future environmental events are planned. Very good levels of safety training are provided for direct employees. A defibrillator is available on site. Safety meetings are held every Friday for all employees. There was a very good display of safety information. It's would be good to see a notice offering assistance to visitors adjacent to the pedestrian gate. Occupational health information was available but no mental health. Many companies make special efforts to make employees aware of mental health problems. ICE stickers are provided for helmets for those with relevant medical conditions. Comprehensive welfare facilities were provided. The company carries out careers advice and supports a Learning Academy in Preston. The company helpline is only available for direct employees. Thanks to Peter and Matthew for the warm welcome to site and for their time during our discussions.

Considerate Constructors Scheme

Monitor's Site Report - Detailed summary of findings



Project name	Manchester Life - Chalk		
Site ID number	100337	Visit no.	1
		Visit date	24/03/2017

1. Care about Appearance	7	/10
<p>Site is surrounded by very good ply hoardings painted in the development's colours, light grey. A very good compound facility is provided for the company and two other contractors. Deliveries are made JIT due to the restricted nature of site. Daily litter picks and hoarding checks are carried out. There was no graffiti on the site hoarding or in and around the compound areas. Surrounding footways and roads were very good. All sites in the area contributes to a daily road sweeper with a footpath sweeper brought in weekly. Housekeeping and cleanliness are noted at induction, toolbox talks and reinforced by notices. Smoking areas and areas for those who smoke E cigarettes are provided on site and in the compound. Dress code includes a 5 point PPE. A cover-up policy is noted at induction. There was no nonoffensive T-shirt policy but this would be mentioned if necessary. Branded workwear is provided for direct employees. Company values are mentioned at induction. Social media is not encouraged by the clients or the contractor. Welfare is kept clean but a little more attention is required to certain areas, particularly edges and corners of floors. There is ponding immediately outside the canteen which collects silt and is trodden into the canteen. Consider levelling the area of providing a raised area immediately outside the canteen entrance.</p>		
2. Respect the Community	8	/10
<p>Initial letters were sent to neighbours advising project and contact details with an explanation of Cc S. 24/7 contact information notice is provided. Letters are issued prior to key events, the latest concerning a future road closure. Newsletters are issued at 3 monthly intervals and are approved by the client. Deliveries are allowed during site hours. Local shops, suppliers and labour are used wherever possible. The Scheme signs, banners and notices are correctly displayed. The Scheme is mentioned at induction and explained to neighbours. Matthew is the Scheme champion. Vibration was monitored whilst sheet piling was carried out. Goodwill includes covering low-level windows for a neighbour, providing timber and topsoil for "Men in Sheds" and general maintenance works for neighbours. The Client has provided a building for Manchester College within the compound and regular visits are carried out by various trade trainees. There are been 2 complaints to date but compliments are not logged. One apprentice is on site. Matthew has provided a talk to a local primary school. Poo bags and water are provided for dogs. Discussions are ongoing with the "skills company" concerning placements for graduates. The company makes significant charitable contributions via the Eric Wright Learning Foundation which has an Education and Activity centre in Coniston.</p>		
3. Protect the Environment	7	/10
<p>An initial environmental assessment, environmental and eco-surveys were carried out prior to start on site. The environmental policy is ISO-14,001 compliant and is promoted at induction and by toolbox talks. Although some environmental information was displayed many contractors provide a much more comprehensive display of environmental posters, bulletins and information sheets. Waste is placed in mixed skips with a pie charts displayed. Recycled hard-core was used. Vibration, noise and dust are monitored. Peter compares actual to target waste. Enviro cabins are provided which include PIRs and percussion taps. A hybrid generator is used on site with a large notice showing carbon savings and silent running hours (112). Fuel is stored in a double banded bowser with spill kits and drip trays available. KPIs are maintained for energy, water, waste and distance travelled and utilised for carbon monitoring. Van and car share is encouraged and some employees use public transport. Site is currently discussing planting opportunities with a local primary school. A cycle to work event will be carried out next week with free maintenance available for cycles. There is been no contribution to the natural environment. Donations have been made to the Wild Life Trust. Waders have been donated to a wild life reserve.</p>		
4. Secure everyone's Safety	7	/10
<p>2 first aiders are introduced at induction and identified by notices with photos and mobiles and green crosses on their helmets. Routes to nearest A & E are displayed. Good access is provided by a gateway with good quality footways and barriers. There is no notice offering assistance to visitors. The company have a drugs and alcohol policy but no testing. Weekly safety meetings are held with all employees. Safety audits are carried out every fortnight. A forum meeting is held every Friday with all contractors discuss future works and safety. There was very good display of safety alerts, posters and safety bulletins. Toolbox talks are provided. A site-specific PowerPoint induction is provided and employees sign their understanding. Near misses are reported to the management team and a template is completed. Investigations are carried out by the site team and sent to HQ office where they are collated, reviewed for trends and feedback provided. A positive intervention book is also provided so that employees may record near misses or concerns. A defibrillator is provided with a sign outside site offering its use to members of the public. It is not currently on the database. A hazard board displays daily activities with associated risks. A very good level of training is provided for direct employees, the most recent course being on excavation safety. A bacon butties is provided as a safety incentive. We discussed FORS and CLOCS. Posters are displayed. Peter will ask if the company is registered.</p>		
5. Value their Workforce	6	/10
<p>Policies for equality and diversity are displayed. Annual appraisals are held where training requirements are discussed. A positive intervention booklet is utilised to record discussions with employees where recognition and feedback is provided. There is a very good display of occupational health information but no mental health information. A nurse visit is being discussed at the moment. Welfare includes a canteen, 3 drying rooms, male and female WCs, 2 showers, quiet room and lockers. Employees have joint use of a large canteen which provides hot and cold food. Wi-Fi is not provided. Right to work information is displayed on the noticeboard. No spot checks. CSCS cards are copied with skills noted. Relevant medical conditions are displayed in ICE stickers on helmets. We discussed other suitable systems to retrieve relevant medical conditions. The company employs apprentices and encourages new people in the industry. Work experience and careers advice is provided. 2 School visits have been carried out by site. No general e-learning available. We discussed CCS learning. The company support a learning academy in Preston. A company helpline is provided for direct employees only. Construction Industry poster available for all.</p>		

Overall score	35	/50
---------------	----	-----

The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.